

## COMPLIANCE MATRIX of GIGW

| Sl. No.                                   | Guide Lines   | New Template                 |
|---|---|------------------------------|
| <b>1. Government of India Identifiers</b> |   |                              |
| 1   | Association to Government is demonstrated by the use of Emblem/Logo, prominently  | working                      |
| 2   | Ownership information is displayed on homepage and on all important entry pages   | working                      |
| 3   | Complete and self explanatory title of the homepage (appearing on the top bar of the browser) is provided   | working                      |
| 4   | Website is registered under 'gov.in' or 'nic.in' domain.  | will be taken care in future |
| 5   | Website provides a prominent link to the 'National Portal' from the Home page and pages belonging to National Portal load in new  |                              |
| <b>2. Building Confidence</b>             |   |                              |
| 6   | Website has a Copyright Policy, prominently displayed on the homepage.  | working                      |
| 7   | Due permission have been obtained for publishing any content protected by copyright.  | will be taken care in future |
| 8   | Source of all documents, whether reproduced in part or full, is mentioned.  | will be taken care in future |
| 9   | Website has a comprehensive Hyper Linking Policy  | working                      |
| 10  | Clear indication are given when a link leads out to a non government website.   | working                      |
| 11  | The mechanism is in place to check the accuracy of Hyperlinked Content.   | working                      |
| 12  | Mechanism is in place to ensure that there are no 'broken links' (internal as well as external)   | working                      |
| 13  | Website has comprehensive Terms and Conditions statements, linked from all  | working                      |
| 14  | Terms & Conditions disclaims responsibility of the content sourced/ linked from non Government website and clearly indicates whether information available on the site can be used for legal purposes or not. | working                      |

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| 15   | Website has a Privacy Policy linked from all the relevant pages.  | working        |
| 16   | All electronic commerce transactions are handled through secure means.  | Not applicable |
| <b>3. Scope of Content : Primary Content</b> |   |                |
| <b>About us</b>                              |   |                |
| 17   | All information about the department, useful for the citizen and other stakeholders, is present in                        | working        |
| <b>Schemes</b>                               |   |                |
| 18   | The complete title of the Scheme is reflected.  | working        |
| 19   | The website provides a complete description of the scheme along with the procedure for obtaining the associated benefits. | working        |
| 20   | The validity of the scheme has been mentioned.  | working        |
| <b>Services</b>                              |   |                |
| 21   | Self explanatory title of the services is published.  | working        |
| 22   | The website provides a complete description of the service along with the procedure to apply for/avail the same.          | working        |
| <b>Forms</b>                                 |   |                |
| 23   | The website provides the complete title of the form along with the purpose it is used for                                 | working        |
| 24   | Language of the Form (other than English) is mentioned clearly.   | working        |
| <b>Acts</b>                                  |   |                |
| 25   | The complete title of the Act (as written in the official notification) is mentioned.                                     | working        |
| <b>Documents</b>                             |   |                |
| 26   | The complete title of the document is mentioned on the website.   | working        |
| 27   | The language of the Document (other than English) is mentioned clearly.   | working        |
| 28   | Validity of the document is mentioned.  | working        |

| <b>Circulars and Recruitment</b>            |   |                              |
|---|---|------------------------------|
| 29  | The official title of the Circular /Notification is mentioned.  | working                      |
| 30  | Validity of the Circular/ notification is mentioned.  | working                      |
| <b>Tenders and Recruitment</b>              |   |                              |
| 31  | Mechanism in place to ensure that all Tender / Recruitment Notices issues by the Department are published on the website.   | working                      |
| 32  | Website provides a complete description of the Tender / Recruitment notice along with the procedure to apply for the same   | working                      |
| 33  | Mechanism is in place to ensure that information on old / irrelevant Tender / Recruitment notices is removed or moved into the archive section                      | working                      |
| <b>News and press release</b>               |   |                              |
| 34  | News / Press releases are displayed along with the date and these are organized as per the archival policy of the website   | working                      |
| <b>Contact Us</b>                           |   |                              |
| 35  | Website has a 'Contact Us' page, linked from the home page and all relevant places in the   | working                      |
| 36  | The complete contact details of important functionaries in the Department are given in the 'Contact Us' section   | working                      |
| <b>Presence on the National Portal</b>      |   |                              |
| 37  | Mechanism is in place to ensure that all the Citizen Services, Forms, Documents and Schemes are registered with the respective repositories of the National Portal. | will be taken care in future |
| <b>Scope of Content : Secondary Content</b> |   |                              |
| 38  | Mechanism is in place to ensure that all outdated announcements are removed from the website or moved to archive  | working                      |
| 39  | All Discussion Forum on the website are moderated.  | working                      |

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| 40   | For every related link, the complete URL of the Home Page/concerned webpage is provided.   | working             |
| <b>Scope of Content : Tertiary Content</b> |  |                     |
| 41   | Feedback is collected through online forms and mechanism is in place to ensure timely response to feedback/queries received through  | Added feedback link |
| 42   | The website has a readily available Help section   | working             |
| 43   | Complete information including title, size(playing time for audio/video), format, usage instructions and plug-in to view the file is provided for downloadable material including documents. | working             |
| 44   | Mechanism is in place to ensure that all downloadable material is free from virus.   | Not applicable for  |
| 45   | Minimum content as prescribed in the guidelines is present on the homepage.  | working             |
| 46   | Subsequent pages of the website have the minimum content as prescribed in the  | working             |
| 47   | Website is free from offensive / discriminatory language.  | working             |
| <b>4. Quality of Content</b>               |  |                     |
| 48   | Content is compiled and packaged with citizen orientation.   | working             |
| 49   | The Department has a Content Contribution, Moderation and Approval Policy(CMAP) for the Websites.  | working             |
| 50   | Home Page and every important entry page of website displays the last updated / reviewed date.   | working             |
| 51   | Department has a Content Review Policy(CRP) for the website.   | working             |
| 52   | All Documents / Reports have a time stamp at least on the main page.   | working             |
| 53   | The Departments have a clearly laid out Content Archival Policy(CAP) for the website.  | working             |
| 54   | Clear and simple language has been used throughout the website.  | working             |
| 55   | The language is free from spelling and grammatical errors.   | working             |

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| 56               | Whenever there is a change in the language of a web page it has been clearly indicated.                                     | working                      |
| 57               | Consistency in nomenclature is maintained across the website.   | working                      |
| 58               | All information, which is of direct importance to the citizen, is accessible from the Homepage.                             | working                      |
| 59               | Information structure and relationship is preserved in all presentation styles.   | will be taken care in future |
| 60               | The meaningful reading sequence is preserved in all presentation styles.  | will be taken care in future |
| 61               | Documents / pages in multiple languages are updated simultaneously.   | working                      |
| <b>5. Design</b> |   |                              |
| 62               | Visual/textual identity elements highlighting the Government's ownership of the website are prominently placed on the page. | working                      |
| 63               | A consistent page layout has been maintained throughout the website   | working                      |
| 64               | National identity symbols like Flag, National Emblem etc., are in a proper ratio and colour.                                | working                      |
| 65               | Hindi/ regional language fonts have been tested on popular browsers for any inconsistency (loss of layout)                  | will be taken care in future |
| 66               | Web Pages allow resizing of text without the use of assistive technology.   | working                      |
| 67               | Text is readable both in electronic and print format and the page prints correctly on an A4 size paper.                     | working                      |
| 68               | There is adequate contrast between text and background colour.  | working                      |
| 69               | All information is conveyed with colour is also available without colour.   | working                      |
| 70               | Alternate text is provided for non text elements(e.g. images).  | working                      |
| 71               | Websites provide textual description of audio / video clips and multimedia presentation.                                    | to be implemented            |
| 72               | Caption have been provided for all important audio content.   | to be implemented            |

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| 73                    | Web pages do not contain any content that flashes for more than three times in a second.                          | working                      |
| 74                    | There is a mechanism to control scrolling, blinking content.  | working                      |
| 75                    | There is a mechanism to control (stop, pause....) audio that starts automatically.                                | to be implemented            |
| 76                    | All pages on the website have a link to the home page.  | working                      |
| 77                    | The positioning and terminology used for navigation items and navigation scheme is consistent across the website. | working                      |
| 78                    | There are no links to 'under construction' pages.   | working                      |
| 79                    | Each page is a stand alone entity in terms of ownership, navigation and context of content.                       | working                      |
| 80                    | Web pages allow the user to bypass repeated blocks of content.  |                              |
| 81                    | Website has either a "search" box or a link to a "search" page from every page of the website.                    | working                      |
| 82                    | Website has an up to date Site Map that is linked to the Home Page as well as to all                              | will be taken care in future |
| 83                    | If the site uses frames, each frame is properly titled.   | not applicable               |
| <b>6. Development</b> |   |                              |
| 84                    | Website uses Cascading Style sheets to control layouts/styles   | working                      |
| 85                    | Website is readable even when sheets are switched off or not loaded.  | working                      |
| 86                    | Web pages are usable even when scripts, applets etc are turned off.   | working                      |
| 87                    | Documents are provided either in HTML or other accessible formats. Instruction /                                  | Not available                |
| 88                    | In content implemented using mark up languages, the elements have been use according to specification.            | working                      |
| 89                    | Labels have been provided when content requires input from the users.   | working                      |
| 90                    | Time limit for time dependent web functions can be adjusted by the user ( also refer exceptions).                 | not applicable               |

|                           |   |                              |
|---------------------------|---|------------------------------|
| 91                        | Instructions for operating/ understanding content do not rely solely on characteristics like shape, size, location etc.   | will be taken care in future |
| 92                        | All input errors are flashed in text.   | working/na                   |
| 93                        | Functionality of content is operable through keyboard.  | partially working            |
| 94                        | Focus is not trapped in any component while navigating through keyboard only.   | working                      |
| 95                        | Purpose of each link is clear to the user.  | Working                      |
| 96                        | When any component receives focus it does not initiate change in context.   | working                      |
| 97                        | Changing the setting of a component does not change the context unless the user has been informed of the same.  | working                      |
| 98                        | Metadata for pages like title, keywords, description and language is appropriately included.  | working                      |
| 99                        | Data tables have been provided with necessary tags / mark up.   | working                      |
| 100                       | All components receives focus in an order that preserves the meaning / operation.   | working                      |
| 101                       | Role of all interface components can be programmatically determined.  | working                      |
| 102                       | The websites have been tested on multiple browsers.   | will be taken care in future |
| 103                       | Websites has cleared Security Audit by certificate agency and has a Security Policy.  | will be taken care in future |
| <b>7. Website Hosting</b> |   |                              |
| 104                       | Websites are accessible to the intended audience in an efficient and secure manner on 24 x 7 basis.   | will be taken care in future |
| 105                       | The hosting Service Provider possesses state-of-the art multi-tier security infrastructure as well as devices such as firewall and intrusion prevention system. | will be taken care in future |
| 106                       | The hosting Service Provider has redundant server infrastructure for high availability.   | will be taken care in future |
| 107                       | The hosting service provided performs regular backup of the web site.   | will be taken care in future |
|                           | The Hosting Service Provided has a Disaster   | will be taken                |

